

EcoChoice™ Warranties



LIMITED ABRASIVE WEAR RESISTANCE WARRANTY

The surface pile of EcoChoice™ carpet is warranted for 10, 15 or 20 years based on your product selection (see chart below), not to abrasively wear away by more than 10% in any area of the carpet, excluding stairs. Abrasive wear means fiber loss, and not changes in appearance such as crushing or matting.

LIMITED STAIN RESISTANCE WARRANTY

EcoChoice™ carpet is warranted for 10, 15 or 20 years based on your product selection, to resist staining caused by most foods and beverages better than comparable untreated nylon carpet. Stain resistance means the ability of a carpet fiber to resist, minimize or withstand permanent stains. No carpet, of course, is stain proof. This warranty excludes all non-food and non-beverage substances, including, but not limited to, pet stains, bleaching agents, acne medications and other strong chemicals that alter or remove color. Also excluded are strongly colored foods and beverages such as mustard or herbal tea.

LIMITED SOIL RESISTANCE WARRANTY

EcoChoice™ carpet is warranted for 10, 15 or 20 years based on your product selection, to resist soiling by most common household soil better than comparable untreated nylon carpet. If you properly maintain your carpet, soil will clean up more thoroughly, and less residue will remain on your carpet. Soil resistance means the ability of a carpet fiber to resist dry dirt. Keep in mind, light-colored carpets will show soiling more than darker colors and will require more frequent maintenance to retain their appearance.

LIMITED TEXTURE RETENTION WARRANTY

The surface pile of EcoChoice™ carpet is warranted for 7 or 10 years based on your product selection, not to experience excessive loss of carpet surface texture during the warranty period. The texture of any carpet will change over time, particularly in high-traffic areas. Such change, over time, is considered a normal characteristic and is not covered by this warranty.

| EcoChoice™ LIMITED WARRANTIES | Abrasive Wear | Stain & Soil Resistance | Quality Assurance | Limited Texture Retention |
|--|----------------------|------------------------------------|--------------------------|----------------------------------|
| EcoChoice™ Texture Basic | 10 Years | 10 Years | 10 Years | 7 Years |
| EcoChoice™ Texture Plus | 15 Years | 15 Years | 15 Years | 10 Years |
| EcoChoice™ Texture Premier | 20 Years | 20 Years | 20 Years | 10 Years |
| EcoChoice™ Frieze Plus | 15 Years | 15 Years | 15 Years | 10 Years |
| EcoChoice™ Frieze Premier | 20 Years | 20 Years | 20 Years | 10 Years |

GENERAL TERMS AND CONDITIONS

This warranty covers carpet only and excludes pad and any costs associated with removal, installation, or freight. Carpet must be properly installed in an owner-occupied residence over proper pad. Carpet must not have been misused, damaged, or abused. Specific exclusions include home daycares or any other in-home businesses or commercial use of the home. The carpet must also be properly maintained according to Anso® nylon recommendations which includes a professional cleaning at least every 24 months. Failure to do so will void your warranty. Warranty is transferrable during manufacturer’s warranty period only providing both parties can supply proofs of purchase and proper maintenance. If carpet does not meet performance according to the warranties, it will be repaired or replaced with comparable carpet made with Anso nylon.

A copy of the original invoice is required for claim processing. During the manufacturer’s or Anso nylon warranty period, their warranty terms will apply and take precedence over the CarpetsPlus Color Tile warranty. During the CarpetsPlus Color Tile warranty coverage period, should a determination be made that replacement or repair is warranted, a credit will be issued in accordance with the appropriate prorated schedule (based on original purchase price of carpet only):

BASIC: Year 8: 35%, Year 9: 25%, Year 10: 15%; PLUS: Year 11: 35%, Year 12: 30%, Year 13: 25%, Year 14: 20%, Year 15: 15%; PREMIER: Year 11: 50%, Year 12: 45%, Year 13: 40%, Year 14: 35%, Year 15: 30%, Year 16: 25%, Year 17: 20%, Year 18: 15%, Year 19: 10%, Year 20: 5%.

In no event shall CarpetsPlus Color Tile or the manufacturer be liable for damages in excess of the purchase price of the carpet purchased or for any incidental, special or consequential damages arising out of the use of EcoChoice™ carpet made with Anso Caress® nylon.

ABRASIVE WEAR, STAIN & SOIL RESISTANCE, QUALITY ASSURANCE WARRANTIES

| | Year 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | |
|----------------|--------|------|------|------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Basic | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Green | Green | Green | White | White | White | White | White | White | White | White | White | White | White |
| Plus | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Green | Green | Green | Green | Green | White | White | White | White | White | White |
| Premier | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green | Green |

TEXTURE RETENTION WARRANTIES

| | Year 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|----------------|--------|------|------|------|------|------|------|-------|-------|-------|
| Basic | Blue | Blue | Blue | Blue | Blue | Blue | Blue | White | White | White |
| Plus | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue |
| Premier | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue | Blue |

Covered by MANUFACTURER 

Covered by CARPETSPLUS COLOR TILE 



For full warranty details visit www.carpetspluscolortile.com/ecochoice.

WARRANTY INFORMATION

Warranty Level: Basic Plus Premier

CarpetsPlus Color Tile Retailer: _____

Carpet Style Name: _____

Square Feet Purchased: _____

Retailer Phone #: _____

Purchase Date: _____

Retailer Address: _____

Installation Date: _____